

Agreement between Fredvang Utvikling AS (org no. 919 871 334) and individual guests staying at Lydersen Rorbuer

1. Introduction.

- 1.1. Under this agreement Fredvang Utvikling AS the seller of services and a subject legally responsible for activities taking place via the following webpage www.lydersenorrbuer.no
- 1.2. Fredvang Utvikling AS guarantees that the storage and use of personal data shall always take place in accordance with the guidelines in force. Personal data shall not be used for purposes other than the agreement between Fredvang Utvikling AS and the guest states.
- 1.3. Reservations are not encompassed with the Norwegian act on the right to withdraw from an agreement, § 19, section 1, item b).
- 1.4. Booking and cancellation policy applies to all services if the guest is of age.

2. Booking and confirmation

- 2.1. Reservation made online, in writing or in oral form is binding for both parties.
- 2.2. While making a reservation the guest provides information concerning their name and surname, address, mobile phone number, credit card number with expiry date, as well as the time of arrival and departure.

3. Arrival and departure of the guest

- 3.1. Unless agreed otherwise, the room shall be at the guest's disposal from 15:00 on the day of arrival. Checking-out shall take place on the day of departure at 12:00 at the latest.
- 3.2. At check-in the guest provides personal data and pays for their stay in advance according to the agreement, unless the stay has already been paid for during the online booking.

4. Cancellation and no show – up to 1 day.

- 4.1. To avoid payment, cancellations must be made 24 hours prior to the day of arrival.
- 4.2. If the guest fails to cancel the reservation in accordance with section 4.1, they shall be obliged to pay for one (1) day of their stay and full compensation for special expenses/costs, which Fredvang Utvikling AS has incurred in relation with the reservation.
- 4.3. If a reservation made on the day of arrival is unused, an invoice will be issued for the first day of stay.

5. Cancellation of more than 1 day

- 5.1. The guest may cancel the reservation without incurring any costs at least 21 days before the date of arrival.
- 5.2. (No show) – If a reservation has not been cancelled, or has been cancelled less than 21 days before the date of arrival, the guest shall pay a compensation for services stipulated in the agreement, unless the capacity is resold.
- 5.3. Accordingly, section 4.3.

6. Reimbursement of money

- 6.1. In the case of a cancellation in accordance with the deadline, Fredvang Utvikling AS shall reimburse the incurred costs to the guest. Fredvang Utvikling AS will charge a handling fee that will be deducted from the reimbursed amount.

7. Conduct in the case of illness

7.1. In the case of illness, the stay shall be paid for by the guest, unless the cancellation takes place in accordance with the dates stipulated in section 4 and 5.

8. Contact

8.1. Any cancellations must be sent to the following address: booking@lydersenrorbuer.no or by phone: +47 920 20 274.